## **Efficiency, Improvement & Transformation**

## **Legal Services Review**

## Scope

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Select Committee:	Type of Review:
Executive Scrutiny Committee	Reporting In

#### 1. What services are included?

- Internal Legal Services
- External Legal Services
- Local Land Charges

#### (Not included:

Monitoring Officer or Proper Officer Functions)

# 2. The Thematic Select Committee's / EIT Project Team overall aim / objectives in doing this work is:

To identify options for future strategy / policy / service provision that will deliver efficiency savings and sustain / improve high quality outcomes for SBC residents.

### 3. Expected duration of enquiry? What are the key milestones?

June to December 2011.

Key Milestones:-

- Agree scoping of review and project plan (2<sup>nd</sup> August 2011)
- Finalise baseline information (25<sup>th</sup> October 2011)
- Identify opportunities for EIT (to include, determine debt review with Xentrall, carry out a tender exercise for counsels fees, identify linkages with Uniform, GIS, Land Ownership and Local Land Charges, explore alternative delivery models) (25<sup>th</sup> October 2011)
- Review options/agree way forward (20th December 2011)

	■ Report to Cabinet (12 <sup>th</sup> January 2012)	
4.	4. In addition to analysis and benchmarking costs, performance, assets etc, what other processes are likely to be required to inform the review? (e.g. site visits; observations; face-to-face questioning, telephones survey, written questionnaire, co-option of expert witnesses etc).	
	<ul><li>Tender for Counsels fees</li><li>Consultation with clients</li></ul>	
5.	How will key partners and/or the public be involved and at what stages?	

- Discussions with client SGMT's
- Evaluation of tenders
- Consultation with Trade Unions
- 6. Please give an initial indication how transformation will enable efficiencies and improvements to be delivered by this EIT review?
  - Increased opportunities for development of employees
  - Improved use of Idox technology and maintenance of spatial data sets
  - Consolidation of property based information, facilities and management